

Nondiscrimination Policy ACA 1557- Appendix A to Part 92
Discrimination is Against the Law

Plymouth Oral and Facial Surgery PLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

[Name of covered entity] does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Plymouth Oral and Facial Surgery PLC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Rachel Kallionen-Office Manager at: 1-734-455-0710.

If you believe that Plymouth Oral and Facial Surgery PLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Rachel Kallionen-Office Manager, 9416 S. Main Street, Suite 211 Plymouth, MI 48170-4146, 1-734-455-0710, 734-455-4433 or email: plymouth@paaoralsurg.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rachel Kallionen-Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Proficiency of Language Assistance Services- Appendix B to Part 92

English: ATTENTION: If you are a non-English speaker, language assistance services, free of charge, are available to you. Call 1-734-455-0710.

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-734-455-0710.

العربية(: رقم (1-0710-455-734 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك
بالمجان. إتصل برقم 1 هاتف الصم والبكم

Chinese (繁體中文): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
1-734-455-0710.

Japanese (日本語):

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-734-455-0710. まで、お電話にてご連絡ください。

Russian (Русский): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-734-455-0710.

Serbo-Croatian (Srpsko-hrvatski): OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-734-455-0710.

Tagalog –Filipino (Tagalog): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-734-455-0710 .